



* Required Fields

Date: * August 24, 2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * George W. Hice

Mailing Address * 1156 Molokai Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803/ 548-3994

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer for many years. No where else to go!

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

It is my opinion that this company has neglected, over a number years, to utilize awarded rate increases for the purpose of preventative maintaining and updating their equipment. They have been poorly staffed to meet the on going demands of customer complaints on numerous occasions over the years. Poor record keeping and contact difficulties have contributed to unrecorded spills and property damages over the years. I believe in the free enterprise system and have no problem with profiting from an investment but I do have a problem when a company refuses to properly reinvest monies into a "locked" market giving it's customer base no other choices. Their attempt to go back to the "Well" for reparation of expenses which were suppose to have been covered from previous awards does not bode well with the original Tega Cay customer base. They have used these past expenses as well as management fees and legal expenses to continually boost the value of there company when approaching the City with the potential opportunity to purchase this company!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Not necessarily! I have spoken at times in the past, as have many of my neighbors, but to date, nothing ever came from competing with this companies council. It's as if the decision had already been made and all else was just for show. Proven written and pictorial support never seemed to carry much (if any) weight. They would get a slap on the hand, forgiven, verbally reprimanded, and penalized by a small reduction in what increase they had made application for. It's as if they only have to duplicate the "play book" of Duke Power on how to lose a little but gain a lot!